

# MOSL CEO Forum

5 November  
2020

*“In coming together for this year’s CEO Forum, I recognise that this year has been a challenging one for our members and the market as a whole.*

*We are facing unprecedented uncertainty due to the impact of COVID-19 and wider water sector challenges such as water scarcity and climate change.*

*The theme of this year’s CEO Forum is ‘**Trust, Confidence and Delivery**’ understanding that now more than ever we need to collaborate and use our collective expertise to ensure that the market is set up to deliver the best outcomes for customers and the environment in which they live.”*





*“This forum provides a valuable opportunity for senior stakeholders to come together and explore what a great business retail market looks like. This is an opportunity to confirm the different roles we each need to play so that, together, we ensure that the market creates value for society.”*

CEO Forum key themes

# ‘Trust, confidence and delivery’

Asking for trust  
Building up confidence  
Designing for delivery

# CEO Forum agenda

Item	Topic	Speaker	Time
	🔹 Welcome	Anne Heal	10.00 – 10.10
	🔹 Introduction and objectives	Sarah McMath	10.10 – 10.20
	🔹 ‘Trust, Confidence and delivery’ outlining MOSL’s three-year strategy and what we have delivered	Sarah McMath	10.20 – 10.40
	🔹 MOSL’s key strategic initiatives	John Davies	10.40 – 11.05
	🔹 ‘A business retail market that creates value for society – the vision and path to delivery’	Rachel Fletcher	11.05 – 11.30
	🔹 Joint Q&A	Rachel Fletcher and Sarah McMath	11.30 – 11.50
	🔹 Wrap up and next steps	Sarah McMath	11.50 – 12.00

## How to get involved

- Visit <https://www.sli.do/> and enter the event code **#CEOForum2020**
- Or scan the QR code on your phone to be directed to the page
- We will be asking for feedback through the event through sli.do
- We also encourage you to ask questions in advance of, and during the event.



Scan QR code through your phone camera and click the link that appears