



Step by step instructions on how to set up and then reset your password are below. If you have any problems please email webmaster@mosl.co.uk

1) Go to the following URL and reset your password: <https://passwordreset.microsoftonline.com/>

2) To reset your password enter your username issued by MOSL in the User ID field and the Captcha to receive a verification code.

Microsoft

Get back into your account

Who are you?

To recover your account, begin by entering your user ID and the characters in the picture or audio below.

User ID:

Example: user@contoso.onmicrosoft.com or user@contoso.com



Enter the characters in the picture or the words in the audio.

Next

Cancel

Microsoft

Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Email my alternative email address

You will receive an email containing a verification code at your alternative email address (ha*****@smartdesc.co.uk).

[Email](#)



Microsoft Online Services Team <msonlineserviceteam@microsoftonline.com>

Today, 23:56



To help protect your privacy, some content in this message has been blocked. To re-enable the blocked features, [click here](#).

To always show content from this sender, [click here](#).

Verify your email address

Thanks for verifying your testaccount2@mosl.co.uk account!

Your code is: ~~4074~~

Yours sincerely,
The Azure Active Directory Team

3) Enter your new password (please wait 20 minutes for the password change to be replicated before logging onto the website or any MOSL web service that uses the same login credentials as the website).

Microsoft

Get back into your account

verification step 1 ✓ > **choose a new password**

* Enter new password:

Password strength

* Confirm new password:

Finish

Cancel