

TDC Meeting 01 - Headline Report

7th June 2017

OPEN SESSION

1. Terms of Reference (ToR)

MOSL presented the Trading Disputes Committee's (TDC) ToR, as approved by the Panel.

The TDC:

- **NOTED** the contents of the Terms of Reference presentation; and
- **OPENED** an action for MOSL to review the ToR and a point to be added to the section on Conflict of Interest for members to declare any other potential interests which conflict with their TDC duties.

2. Trading Disputes Process

MOSL presented a detailed process map for Trading Disputes and the steps Trading Parties must take when raising disputes with the Market Operator. This shed light on aspects of the process that members were not familiar with previously and enabled further discussion and dialogue.

The TDC:

- **NOTED** the contents of Trading Disputes Process including: the monitoring of Trading parties' obligation to meet and attempt to resolve disputes prior to submission to the TDC; the definition of a Vexatious/Frivolous dispute; the different aspects of a TDC Rectification Plan and the potential impact on customers;
- **OPENED** an action for MOSL to investigate what the market codes say in relation to Trading Parties delaying the payment of outstanding primary charges when involved in a Trading Dispute; and
- **OPENED** an action on MOSL to include a Code of Conduct statement on MOSL's website to highlight the impartiality and independence of TDC members and a clarification that Trading Parties' contact should be with the TDC secretariat and not the TDC about specific disputes.

3. Trading Disputes Criteria

MOSL presented the criteria needed to be met by Trading Parties when raising Trading Disputes.

The TDC:

- **NOTED** the contents of Trading Disputes Process; and
- **OPENED** an action for MOSL to investigate what the process will be for Trading Disputes that refer to data errors prior to 1st April 2017 or may encompass pre and post market go-live.

4. TDC Scheduled Meeting Dates

MOSL presented the scheduled 2017 dates for TDC meetings in an Excel spreadsheet and asked members to confirm their availability by close of business (COB) Friday 9th June 2017.

The TDC:

- **NOTED** the scheduled meeting dates;
- **AGREED** to inform the secretariat of its availability for meetings by COB 9th June 2017; and
- **AGREED** to cancel TDC meetings if there was insufficient business with a cancellation notice of at least five (5) Working Days.

CLOSED SESSION

5. Trading Disputes Case Study

MOSL presented the TDC mock paper, in which a case study of a potential Trading Dispute was used to facilitate discussion.

The TDC:

- **NOTED** the contents of the case study; and
- **OPENED** an action for MOSL to investigate any obligations under the market codes on new Retailers to highlight incorrect data items.

6. Any Other Business

There was no further business and the Chair closed the meeting.