

User Forum 21<sup>st</sup> March 2019  
10:00 – 15:45  
DoubleTree by Hilton Leeds City Centre,  
Granary Wharf, 2 Wharf Approach,  
Leeds LS1 4BR  
**DRAFT Agenda**

Item	Description	Who	Time
	Live video streaming starts*		10:00
1	<ul style="list-style-type: none"> <li>• Welcome</li> <li>• Housekeeping</li> </ul>	Steve Arthur	10:00 - 10:10
2	• MPOP update	Mark Crowley / Steve Arthur	10:10 – 11:00
3	• Water Interruption event - lessons learned	Don Maher (Confirmed)	11:00 – 11:30
	• Break		11:30 – 11:45
4	• Retailers view on Skip Codes	Clear Business (Confirmed)  / Everflow (TBC)	11:45 – 12:05
5	• Vacancies Wholesalers view	Matt Rix (Confirmed)	12:05 – 12:30
6	• Draft Change Proposal for Vacancies	David Seymour (TBC)	12:30 – 12:45
	• Lunch		12:45 – 13:15

7	💧 RWG Insight on Vacancies	Andrew Bamber (Confirmed)	13:15– 14:00
8	💧 Break out session on vacancies		14:00 – 15:30
9	💧 AOB wrap up and close	Steve Arthur	15:30 – 15:45

**\*Live Streaming ends\***

**\* Please note: agenda items 1-9 will be videoed and streamed live. Streaming will end at 15:45.**