



Panel Meeting 46 – Headline Report

25 August 2020
Videoconferencing

This Headline Report provides a record of the decisions made by the Panel.

1 Draft Recommendation Report: CPW067 - Bulk Submission of Service Requests via MS Excel

The Panel considered Change Proposal '[CPW067: Bulk Submission of Service Requests via MS Excel](#)'. This change sought to amend the Operational Terms to allow Retailers to use Microsoft Excel versions of the Forms, making it more efficient to submit multiple service requests in bulk to Wholesalers.

The Panel:

- **AGREED** (unanimous) to recommend the implementation of CPW067 to Ofwat for approval (12 in favour);
- **AGREED** to recommend an implementation date of;
 - 15 February 2021, if Ofwat approval received by 30 October 2020; or
 - 14 May 2021, if Ofwat approval received by 31 December 2020.

2 Draft Recommendation Report: CPW069 - Right of a Retailer to appoint an Accredited Entity

The Panel considered Change Proposal '[CPW069: Right of a Retailer to appoint an Accredited Entity](#)'. This Change Proposal sought to provide a Retailer with the right to appoint an Accredited Entity (AE) to undertake a meter rectification, where the Wholesaler has failed to repair or replace a faulty meter within the time prescribed in Process B5 (Repair or replacement of a faulty meter performed by the Wholesaler) of the Operational Terms. This would introduce an obligation on Wholesalers to operate an accreditation scheme to accredit at least one AE (where available) to undertake meter repair or replacement activities in its Area. In addition, this change sought to encourage Wholesalers to voluntarily opt-on to Process B6 (Repair or replacement of a faulty meter performed by an AE) to offer the use of AEs as the first choice to Retailers.

The Panel:

- **AGREED** to recommend the implementation of CPW069 to Ofwat for approval (11 in favour and 1 against);
- **AGREED** to recommend an implementation date of;
 - 8 January 2021, if Ofwat approval is received by 21 October 2020; or
 - 15 February 2021, if Ofwat approval received by 31 December 2020.



3 Draft Recommendation Report: CPW075 - Settlement Estimation - Remove estimated meter readings when forward estimating

The Panel considered Change Proposal '[CPW075: Settlement Estimation - Remove estimated meter readings when forward estimating](#)'. This change proposal sought to revise the volume estimation routine in the Central Systems (CMOS) for a period after a meter's latest read, by excluding estimated reads from the process.

The Panel:

- **AGREED** to recommend that Ofwat reject the implementation of CPW075 (1 in favour, 6 against, 5 abstained)¹;
- **AGREED** to recommend an implementation date (in the event that Ofwat approves the change) of;
 - 27 August 2021, if Ofwat approval is received by 30 November 2020; or
 - 5 November 2021, if Ofwat approval is received by 26 February 2021.

4 Draft Recommendation Report: CPW102/CPM030 - Gender Neutrality in the Market Codes

The Panel considered Change Proposal '[CPW102/CPM030: Gender Neutrality in the Market Codes](#)'. This change sought to remove references to gender in the market codes to replace them with gender neutral equivalents.

The Panel:

- **AGREED** (unanimous) to recommend the implementation of CPW102/CPM030 to Ofwat for approval (12 in favour);
- **AGREED** to recommend an implementation date of;
 - 6 November 2020, if Ofwat approval is received by 14 October 2020; or
 - 15 February 2021, if Ofwat approval is received by 20 January 2021.

5 Draft Recommendation Report: CPW103/CPM032 - Interim Supply Process Amendments

The Panel considered Change Proposal '[CPW103/CPM032: Amendments to Interim Supply arrangements](#)'. The Authority ('Ofwat') and Market Operator ('MOSL') identified a number of areas in which the Interim Supply Code ('ISC') and Wholesale Retail Code ('WRC') do not align, and areas where processes could be improved. Following an Ofwat consultation, this Authority Timetabled Change Proposal aimed to address these issues.

The Panel:

¹ As the required number of votes in favour (simple majority of votes cast plus one vote) was not reached the Panel did not recommend that the change be implemented and, as per the Market Arrangements Code, therefore recommended that CPW075 be rejected.



- **AGREED** (unanimous) to recommend the implementation of CPW103/CPM032 to Ofwat for approval (12 in favour);
- **AGREED** to recommend an implementation date of;
 - 9 September 2020, if Ofwat approval is received by 3 September 2020.

6 Draft Recommendation Report: CPW092/ CPM029 - Unified Disputes Process and Committee

The Panel considered Change Proposal '[CPW092/CPM029: Unified Disputes Process and Committee](#)'. This change sought to consolidate the processes for Trading, Non-Trading, Market Arrangements Code and Market Operator Disputes into one Dispute resolution process ("Disputes Procedures"). It also sought to expand the remit of the Trading Disputes Committee to encompass this consolidated Dispute Resolution process.

The Panel:

- **AGREED** (unanimous) to recommend the implementation of CPW092/ CPM029 to Ofwat for approval (12 in favour);
- **AGREED** to recommend an implementation date of;
 - 6 November 2020, if Ofwat approval is received by 20 October 2020; or
 - 15 February 2021, if Ofwat approval is received by 1 December 2020.