

MARKET ARRANGEMENTS CODE CHANGE PROPOSAL

Change Proposal Reference <i>(To be completed by the Panel Secretary)</i>	CPM013	Version No	1.0
Type of Change Proposal:	Code Change Proposal		
Submission Date	7 March 2019		
Title: of Market Arrangements Code Change Proposal	Adding the Customer Rep as a Voting Panel Member		
Summary: of Market Arrangements Code Change Proposal <i>(40 to 50 Words Maximum)</i>	This change proposal seeks to amend the role of the Customer Representative from Affiliated Member to Panel Member with entitlement to vote.		
General Details of the Proposer			
Name of Proposer	Huw Comerford		
Capacity (on behalf of a Trading Party, as a Panel Member, as the Customer Representative or the Market Operator).	On behalf of Market Operator (MOSL)		
Contact Email	Huw.comerford@mosl.co.uk		
Telephone Number	07908 905 780		
The Proposer recommends that this Change Proposal should: <i>(delete as appropriate)</i>	Proceed to Assessment		
	Proceed to Consultation		
	Proceed to Recommendation		
Is the change Urgent (Yes/No)? If yes, please provide reason for urgency (if applicable)	No		

Related Documents		
Reference of any associated Code Panel Market Arrangements Code Change Proposal		
Documents Accompanying Form	CPM013 - Market Arrangements Code CPM013 – Draft Recommendation Report	
Market Arrangements Code Change Proposal Details		
Description of the issue or defect which this Market Arrangements Code Change Proposal seeks to address, as required under the Market Arrangements Code Section 7.1.2(b).		
<p>Whilst Panel members act impartially in the interest of the market as a whole; they are nominated by Trading Parties and the Market Operator. The Customer Representative is an individual from CCWater (or successor organisation) nominated by the Authority. The Customer Representative is an Affiliated Member rather than a Panel Member and as such is entitled to attend and speak at Panel meetings, but not vote.</p> <p>As the January 2019 Panel workshop, the need was identified for increased focus on the customer when considering change proposals. Currently the voting membership of the Panel excludes customer representation.</p>		
Description of the Market Arrangements Code Change Proposal, its nature and purpose and how it is consistent with the Market Arrangements Code Principles and required under the Market Arrangements Code Section 7.1.2(c)		
<p>This change proposal will alter the composition of the Panel in MAC 5.3 to include a Customer Representative nominated by CCWater. Reference to the Customer Representative as an Affiliated Member will no longer be required in MAC 5.4.</p> <p>To ensure the customer is represented, MAC 5.7 will be altered to allow the Customer Representative to act in the interest of the Customer, rather than the Industry as a whole. The Panel quorum and qualifying majority will not be altered but how the Customer Representative voted may be explicitly referenced in Panel communications and recommendations to Ofwat.</p>		
Principles		
Description of the principles affected by the Change Proposal on the items below (if applicable) as detailed under Schedule 1 Market Arrangements Code Principles and Definitions		
Principles	Affected (Y/N)	Description
Efficiency	N	
Proportionality	N	
Transparency	Y	Allows an increased focus on the customer impact of Panel decisions

Barriers to entry	N	
Non-discrimination	N	
Customer participation	Y	Allows an increased focus on the customer impact of Panel decisions
Seamless markets	N	
No limit on upstream competition	N	
Description of any consultation carried out in advance of the Market Arrangements Code Change Proposal being made (if any), as required under the Market Arrangements Code Sections 7.1.2(f).		
The Panel Workshop on 28 January 2019 identified the importance of the customer in Panel business.		
Further Information		
The following sections of the Market Arrangement Code have been updated: 5.3.1 5.3.3 – Updated the incorrect reference from 5.7 to 5.6 5.4 5.6.11		

Key	
	To be completed by the Market Operator
	To be completed by the Proposer