

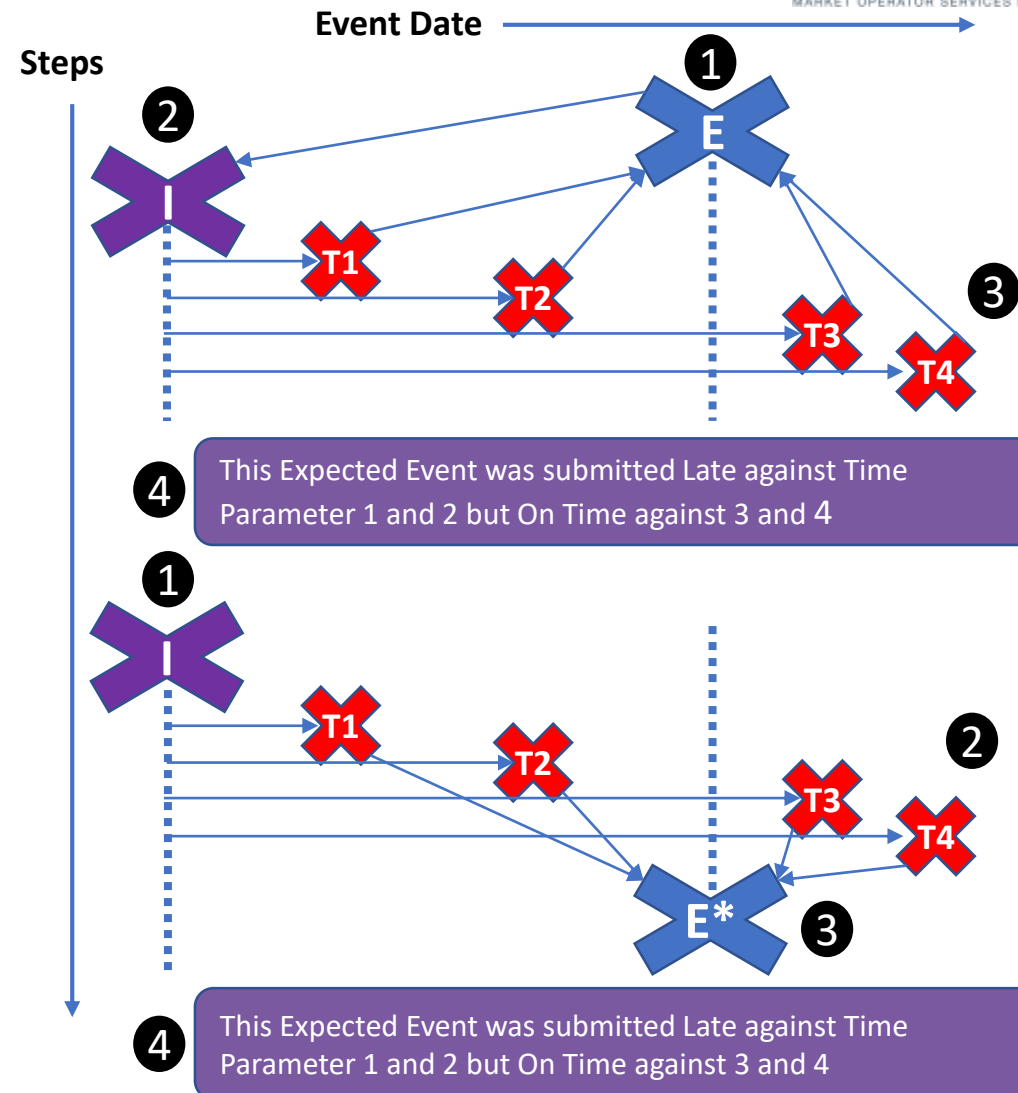
Steps for Calculating MPS

Method 1

1. An Expected Event occurs
2. The Initiating Event date is contained within the Expected Event (transaction) and is always before the Expected Event Date
3. Count forwards from Initiating Event date to determine the Transgression Date for Time Parameter 1, 2, 3 and 4 as applicable
4. Determine if the Expected Event date is before the Initiating Event date (on time) or after the Initiating Event date (late)

Method 2 and Method 3

1. An Initiating Event occurs
2. Count forwards from Initiating Event date to determine the Transgression Date for Time Parameter 1,2,3 and 4
3. An Expected Event may or may not occur
4. Determine if the Expected Event date is before the Transgression dates (on time) or after the Transgression dates (late) or if the Initiating Event never occurred (late)



Legend:

I=Initiating Event

T=Transgression Date

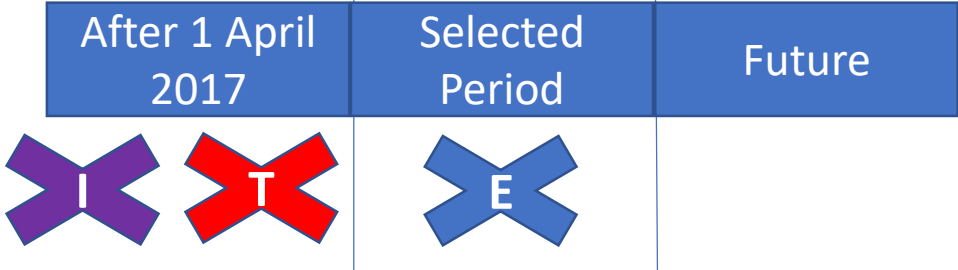
E=Expected Event

* indicates that the Expected Event may or may not occur

Filtering MPS Calculations by Period

Method 1

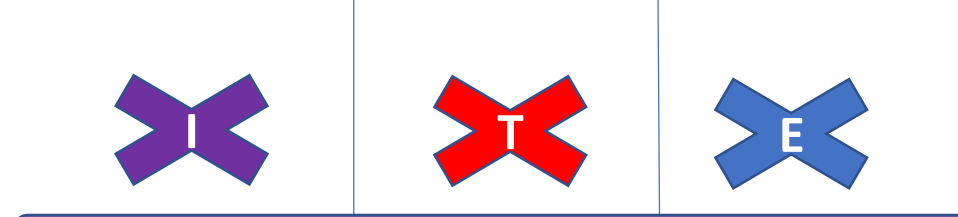
1. The Expected Event date must occur in the selected Period
 2. The Initiating Event date and Expected Event date must be after 1 April 2017
- This means that performance against each Time Parameter is reported in the same Period



This Late event is counted in the selected period

Method 2

1. The Transgression Date must occur in the selected Period
 2. The Initiating Event date and Expected Event date must be after 1 April 2017
- This means that performance against each Time Parameter may be reported in different Periods



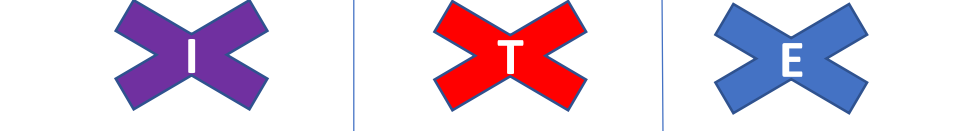
This Late event is counted in the selected period

Method 3

1. For tasks completed on time, The Expected Event date must occur in the selected period
 2. For tasks completed late, The Transgression Date must occur in the selected period
 3. The Initiating Event date and Expected Event date must be after 1 April 2017
- This means that performance against each Time Parameter may be reported in different Periods



This On Time event is counted in the selected period



This Late event is counted in the selected period

Legend:
 I=Initiating Event
 T=Transgression Date
 E=Expected Event
 * indicates that the Expected Event may or may not occur

Report Output Example – Method 1

Peer Comparison/ Monthly Report	Tasks reported in Period As
Total number of tasks completed within Period	0 0 1 0
Number of tasks completed on time	0 0 0 0
Number of tasks completed later than time parameter Level 1	0 0 1 0
Number of tasks completed later than time parameter Level 2	0 0 1 0
Number of tasks completed later than time parameter Level 3	0 0 0 0
Number of tasks completed later than time parameter Level 4	0 0 0 0
%Tasks Completed On Time	0 0 0 0
Level 1 Performance Charge Value	Level 1 Charge 0 0 0
Additional Level 2 Performance Charge Value	Level 2 Charge 0 0 0
Additional Level 3 Performance Charge Value	0 0 0 0
Additional Level 4 Performance Charge Value	0 0 0 0
Total Performance Charge Value	Level 1 Charge + Level 2 Charge 0 0 0
Performance Charge Retailer credited value	Level 1 Retailer Portion + Level 2 Retailer Portion 0 0 0
Performance Charge MO credited value	Level 1 MO Portion + Level 2 MO Portion 0 0 0

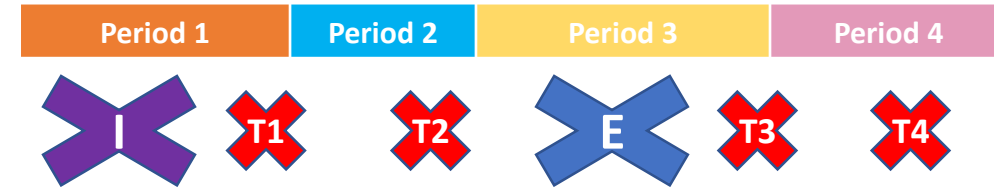
Legend:

I=Initiating Event

T=Transgression Date

E=Expected Event

* indicates that the Expected Event may or may not occur



This Expected Event was submitted Late against Time Parameter 1 and 2 but On Time against 3 and 4

SPID and Meter Report	Late Tasks Reported in Period As
Initiating Event Date	I Date
Expected Event Date	E Date
Date Market Performance Standard success criteria failed	T1 Date
Current Business Days over the success criteria	Business Days between T1 and E Date
Time Parameter 1 Performance Charge Value	Level 1 Charge
Additional Time Parameter 2 Performance Charge Value	Level 2 Charge
Additional Time Parameter 3 Performance Charge Value	0
Additional Time Parameter 4 Performance Charge Value	0
Market Performance Standard Charge incurred this month(£)	Level 1 Charge + Level 2 Charge

Report Output Example – Method 2

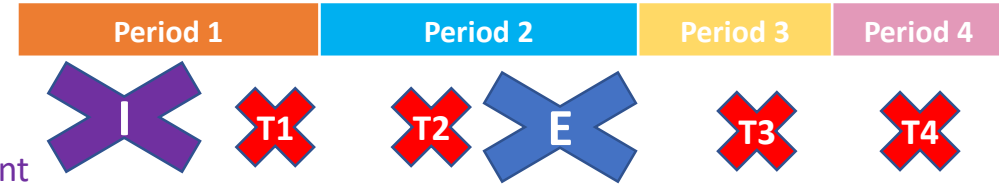
Peer Comparison/ Monthly Report	Tasks reported in Period As
Total number of tasks completed within Period	1 0 0 0
Number of tasks completed on time	0 0 0 0
Number of tasks completed later than time parameter Level 1	1 0 0 0
Number of tasks completed later than time parameter Level 2	0 1 0 0
Number of tasks completed later than time parameter Level 3	0 0 0 0
Number of tasks completed later than time parameter Level 4	0 0 0 0
%Tasks Completed On Time	0 blank blank blank
Level 1 Performance Charge Value	Level 1 Charge 0 0 0
Additional Level 2 Performance Charge Value	Level 2 Charge 0 0 0
Additional Level 3 Performance Charge Value	0 0 0 0
Additional Level 4 Performance Charge Value	0 0 0 0
Total Performance Charge Value	Level 1 Charge Level 2 Charge 0 0
Performance Charge Retailer credited value	Level 1 Retailer Portion Level 2 Retailer Portion 0 0
Performance Charge MO credited value	Level 1 MO Portion Level 2 MO Portion 0 0

Legend:

I=Initiating Event

T=Transgression Date

E=Expected Event



This Expected Event was submitted Late against Time Parameter 1 and 2 but On Time against 3 and 4

SPID and Meter Report	Late Tasks reported in Period As
Initiating Event Date	I Date I Date
Expected Event Date	Blank E Date
Date Market Performance Standard success criteria failed	T1 Date T1 Date
Current Business Days over the success criteria	Business Days between T1 and the end of the Period Business Days between T1 and E
Time Parameter 1 Performance Charge Value	Level 1 Charge 0
Additional Time Parameter 2 Performance Charge Value	0 Level 2 Charge
Additional Time Parameter 3 Performance Charge Value	0 0
Additional Time Parameter 4 Performance Charge Value	0 0
Market Performance Standard Charge incurred this month(£)	Level 1 Charge Level 2 Charge

Report Output Example – Method 3 (late)

Peer Comparison/ Monthly Report	Tasks reported in Period As
Total number of tasks completed within Period	1 0 0 0
Number of tasks completed on time	0 0 0 0
Number of tasks completed later than time parameter Level 1	1 0 0 0
Number of tasks completed later than time parameter Level 2	0 0 0 0
Number of tasks completed later than time parameter Level 3	0 0 0 0
Number of tasks completed later than time parameter Level 4	0 0 0 0
%Tasks Completed On Time	0 blank blank blank
Level 1 Performance Charge Value	Level 1 Charge (if above threshold) 0 0 0
Additional Level 2 Performance Charge Value	0 0 0 0
Additional Level 3 Performance Charge Value	0 0 0 0
Additional Level 4 Performance Charge Value	0 0 0 0
Total Performance Charge Value	Level 1 Charge (if above threshold) 0 0 0
Performance Charge Retailer credited value	Level 1 Retailer Portion (if above threshold) 0 0 0
Performance Charge MO credited value	Level 1 MO Portion (if above threshold) 0 0 0



Legend:

I=Initiating Event
 T=Transgression Date
 E=Expected Event



This Expected Event was submitted Late against Time Parameter 1 but On Time against 2

SPID and Meter Report	Late Tasks reported in Period As
Initiating Event Date	I Date I Date
Expected Event Date	Blank E Date
Date Market Performance Standard success criteria failed	T1 Date T1 Date
Current Business Days over the success criteria	Business Days between T1 and the end of the Period Business Days between T1 and E
Time Parameter 1 Performance Charge Value	Level 1 Charge 0
Additional Time Parameter 2 Performance Charge Value	0 Level 2 Charge
Additional Time Parameter 3 Performance Charge Value	0 0
Additional Time Parameter 4 Performance Charge Value	0 0
Market Performance Standard Charge incurred this month(£)	Level 1 Charge Level 2 Charge

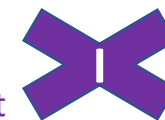
Report Output Example – Method 3 (on time)

Peer Comparison/ Monthly Report	Tasks reported in Period As
Total number of tasks completed within Period	0 1 0 0
Number of tasks completed on time	0 1 0 0
Number of tasks completed later than time parameter Level 1	0 0 0 0
Number of tasks completed later than time parameter Level 2	0 0 0 0
Number of tasks completed later than time parameter Level 3	0 0 0 0
Number of tasks completed later than time parameter Level 4	0 0 0 0
%Tasks Completed On Time	blank 100 blank blank
Level 1 Performance Charge Value	0 0 0 0
Additional Level 2 Performance Charge Value	0 0 0 0
Additional Level 3 Performance Charge Value	0 0 0 0
Additional Level 4 Performance Charge Value	0 0 0 0
Total Performance Charge Value	0 0 0 0
Performance Charge Retailer credited value	0 0 0 0
Performance Charge MO credited value	0 0 0 0



Legend:

I=Initiating Event
 T=Transgression Date
 E=Expected Event



This Expected Event was submitted Late against Time Parameter 1 but On Time against 2

SPID and Meter Report	Late Tasks reported in Period As
Initiating Event Date	On Time events not reported
Expected Event Date	On Time events not reported
Date Market Performance Standard success criteria failed	On Time events not reported
Current Business Days over the success criteria	On Time events not reported
Time Parameter 1 Performance Charge Value	On Time events not reported
Additional Time Parameter 2 Performance Charge Value	On Time events not reported
Additional Time Parameter 3 Performance Charge Value	On Time events not reported
Additional Time Parameter 4 Performance Charge Value	On Time events not reported
Market Performance Standard Charge incurred this month (£)	On Time events not reported

Method 1 Examples

Past	Selected Period	Future	Reported As
			<div style="background-color: red; color: white; padding: 5px;">Late but not reported in Period</div> <div style="background-color: red; color: white; padding: 5px;">Late</div> <div style="background-color: red; color: white; padding: 5px;">Late</div> <div style="background-color: red; color: white; padding: 5px;">Late but not reported in Period</div> <div style="background-color: red; color: white; padding: 5px;">Late but not reported in Period</div>
			<div style="background-color: green; color: white; padding: 5px;">On time but not reported in Period</div> <div style="background-color: green; color: white; padding: 5px;">On time but not reported in Period</div> <div style="background-color: green; color: white; padding: 5px;">On Time</div> <div style="background-color: green; color: white; padding: 5px;">On Time</div> <div style="background-color: green; color: white; padding: 5px;">On time but not reported in Period</div>

Legend:
 I=Initiating Event
 T=Transgression Date (for 1 of up to 4 Time Parameters)
 E=Expected Event

Method 2 Examples

Past	Selected Period	Future	Reported As
			<div style="background-color: red; color: white; padding: 5px;">Late but not reported in Period</div> <div style="background-color: red; color: white; padding: 5px;">Late but not reported in Period</div> <div style="background-color: red; color: white; padding: 5px;">Late</div> <div style="background-color: red; color: white; padding: 5px;">Late</div> <div style="background-color: red; color: white; padding: 5px;">Late but not reported in Period</div>
			<div style="background-color: green; color: white; padding: 5px;">On time but not reported in Period</div> <div style="background-color: green; color: white; padding: 5px;">On time</div> <div style="background-color: green; color: white; padding: 5px;">On Time</div> <div style="background-color: green; color: white; padding: 5px;">On Time but not reported in Period</div> <div style="background-color: green; color: white; padding: 5px;">On time but not reported in Period</div>

Legend:
 I=Initiating Event
 T=Transgression Date (for 1 of up to 4 Time Parameters)
 E=Expected Event
 * indicates that the Expected Event may or may not occur

Method 3 Examples

Past	Selected Period	Future	Reported As
			<div style="background-color: red; color: white; padding: 5px;">Late but not reported in Period</div> <div style="background-color: red; color: white; padding: 5px;">Late but not reported in Period</div> <div style="background-color: red; color: white; padding: 5px;">Late</div> <div style="background-color: red; color: white; padding: 5px;">Late</div> <div style="background-color: red; color: white; padding: 5px;">Late but not reported in Period</div>
			<div style="background-color: green; color: white; padding: 5px;">On time but not reported in Period</div> <div style="background-color: green; color: white; padding: 5px;">On time but not reported in Period</div> <div style="background-color: green; color: white; padding: 5px;">On Time</div> <div style="background-color: green; color: white; padding: 5px;">On Time</div> <div style="background-color: green; color: white; padding: 5px;">On time but not reported in Period</div>

Legend:

I=Initiating Event

T=Transgression Date (for 1 of up to 4 Time Parameters)

E=Expected Event

* indicates that the Expected Event may or may not occur