

Panel 06 - Headline Report

30th May 2017

OPEN SESSION

1. Minutes and Outstanding Actions

The Panel reviewed the minutes and outstanding actions of the Panel meeting held on 4th May 2017.

The Panel:

- **AGREED** upon the accuracy of the minutes, subject to some minor amendments, and for the final minutes to be published on the MOSL website.
- The Panel reviewed the actions and **AGREED** to close actions **A03_04**, **A05_03**, **A05_06** and **A05_07** from the previous meetings, based on an update from the Panel Secretary.

2. Update from Ofwat

A delegate from Ofwat provided an update for the Panel which outlined Ofwat's upcoming work and discussions related to potential market changes on leakage adjustments. They also informed Panel Members of important discussions happening in Ofwat on whether Retailers should be doing more to identify microbusiness customers, and whether the potential solution would be adding flags to central system data system.

The Panel:

- **NOTED** the presentation from Ofwat.

3. Change Report

MOSL provided a monthly update to the Panel on the status and progress of currently in flight Change Proposals to the Panel for their review.

The Panel:

- **NOTED** the contents of this paper and the status of the Change Proposals.

4. Initial Written Assessment: CPW010 – Emergency Contact Details

This paper set out a proposal to enable the sharing of contact details in emergencies between Trading Parties to support effective incident management events such as water quality deterioration.

The Panel:

- **AGREED** to progress the Change to assessment by a Working Group; and
- **AGREED** the Working Group Terms of Reference subject to some amendments.

5. Initial Written Assessment: CPW014,15,16 and 17 – Code Subsidiary Documents (CSDs) Updates and Clarifications

These Change Proposals were addressed jointly by the Panel. These proposals set out an enhancement to the content of Code Subsidiary Documents (CSD's) to align the market codes with the design of the Central System, and resolve further inconsistencies in the data catalogue.

The Panel:

- **AGREED** to progress the Change Proposals to the Industry Consultation stage, subject to impact assessment by CGI not identifying a system impact;
- **AGREED** the questions to be considered in the Industry Consultation, subject to some amendments; and
- **AGREED** the proposed implementation approach and implementation date of the October 2017 release if approved by the Authority at the end of August 2017, or, if the approval date is later than August 2017, this changes will be implemented in the next release, scheduled for December 2017.

6. Industry Consultation: CPW018 – Clarification of Unsecured Credit Terms

This change had been subject to an Industry Consultation. The paper identified areas the Panel may consider in respect of the proposed change and summarised responses received from the Industry Consultation. It set out a proposal to enhance the clarity of wording for the use of parent company credit ratings and parent company guarantees for the purposes of Retailers obtaining an Unsecured Credit Allowance. The paper recommended the change be progressed to a Working Group Assessment.

The Panel:

- **REJECTED** the proposal to progress to a Working group and requested to progress the change to an assessment process whereby MOSL and the proposer develop an alternative solution, taking account of feedback received;
- **NOTED** that MOSL may seek external expert advice to support this assessment work; and
- **NOTED** that the Panel will decide whether the change can be recommended to the Authority, or if it requires further assessment, at the next Panel meeting.

7. Initial Written Assessment: CPW005 – Self Supply

This paper set out a proposal to clarify the disconnection procedures in relation to Self-Supply Licensees in the Operational Terms.

The Panel:

- **AGREED** to recommend to the Authority that CPW005 – Self Supply be **approved** for implementation; and
- **AGREED** that CPW005 be implemented on 3rd July 2017 if the Authority makes a decision by 27th June 2017 or in October if the Authority makes a decision after 27th June 2017.

8. Draft Recommendation Report: CPM001 – Change Proposal Form Update

This paper sets out a proposal to remove the Change Proposal forms from schedule 7 of the Market Arrangements Code (MAC) and inserts text that places a requirement on the Market Operator to publish the Change Proposal forms. Any changes to these templates must be agreed by the Panel before publication.

The Panel:

- **AGREED** to recommend to the Authority that CPM001 - Change Proposal Form Update be **approved** for implementation; and
- **AGREED** that CPM001 be implemented on 3 July 2017 if the Authority makes a decision by 27 June 2017 or in October if the Authority makes a decision after 27 June 2017.
- Requested MOSL to progress the updates to the forms for Panel approval.

9. Market Auditor

Representatives from PwC presented an overview of their market audit framework to the Panel for their information.

The Panel:

- **NOTED** the presentation provided by PwC.

10. Any Other Business (AOB)

The Panel Secretary requested that the Panel approve MOSL's Director of Market Performance, Steve Arthur, as Chair of the User Forum.

The Panel:

- **APPROVED** the appointment of Steve Arthur as Chair of the User Forum.

The Panel thanked Ben Jeffs for his substantial contribution to securing the launch of the NHH water market.

CLOSED SESSION

11. Remaining Trading Disputes Committee Nomination and Approval

The paper set out the second round of nominations received for the Panel to appoint members of the Trading Disputes Committee (TDC).

The Panel:

- **AGREED** to appoint 2 members from the nominations; and
- **DELEGATED AUTHORITY** to the TDC Chair to appoint a third member, subject to conversations with nominee offline.

Post Meeting Note

The TDC Chair:

- **APPOINTED** *the final member of the TDC following conversations with nominees.*

There was no further business and the Chair closed the meeting.